



Job Title: Crisis Intervention Worker

Classification: Transition House Worker

Department: Women's Centre

Reports To: Manager of Housing

Location: Chilliwack, BC

Employment Type: Full-Time, permanent

Working Hours: 40 hours per week, Sunday to Thursday 2300-0700

Grid: 10

Application Deadline: Thursday, February 12 2026

Job Reference Number: WCON0226

This position requires union membership.

Ann Davis Transition Society is searching for a qualified applicant to become part of our team! The Crisis Intervention Worker creates a welcoming and safe environment for the residents of an Ann Davis Transition Society safe house. The Crisis Intervention Worker provides emotional support, goal planning, advocacy, crisis intervention, safety planning and offers resources and referrals to women (including transgender women) and children. The Crisis Intervention Worker contributes to administrative and overall safety and facility responsibilities of the safe house. The safe houses operate 24 hours 7 days per week. This position provides staff coverage, at times with little notice dependent on the staffing need.

Job Duties and Responsibilities

- Screens prospective residents for suitability prior to admission. Conducts intake interviews. Orients and assists residents to settle in the house.
- House tours and Hourly Room checks.
- Maintaining record of Client data, client chores, client meal attendance/shifts.
- Maintaining all the required Binders
- Does the necessary checks and Covid Screening
- Has been completely trained and using Database (Has access, has done database trainings, videos, and binders)
- Takes care of the Cleaning Procedures
- Observe Starting/Ending Crossover
- Grocery Card and Expense sheet maintenance
- Gets the Client Evaluations filled and submitted prior to client leaving the house
- Assesses residents' immediate needs and assists them to define and implement an action plan. Provides information to residents on resources available and recommends appropriate services.
- Monitors and ensures the safety and comfort of residents and the security of the facility. Facilitates resolution of conflicts between residents.
- Provides emotional support, encouragement, goal setting and problem-solving support to residents. Facilitates house and/or support group meetings.



- Liaises with other service agencies and professionals. Maintains current knowledge of issues and resources related to abuse and violence. Provides presentations and public awareness activities about services and issues of abuse.
- Provides supports for individuals with complex mental health and substance misuse.
- Able to be comfortable interacting with and providing service to high barriered women that may have acted out behaviors.
- Ensures housekeeping services such as laundry, housecleaning, grocery shopping and maintaining supplies are completed. Orders supplies/groceries; performs minor maintenance.
- Provides crisis intervention and risk assessment for residents and crisis line callers. Provides information, advocacy for and assistance to residents and crisis line callers.
- Maintains case notes, resident records, documents, forms, and statistical information.
- Orients and assigns duties to volunteers/practicum students.
- Accompanies and/or transports residents to outside services.
- Performs other related duties as required.
- Be aware of Policy and Procedures, Emergency Procedures and Safety Plan
- Mentor practicum students along with assistance of House Coordinator using job shadowing.
- Provide job shadowing to new Crisis Intervention Workers along with assistance and direction of the House Coordinator.

Qualifications

- Diploma in a related human / social service field.
- Experience in a low barriered environment
- One (1) year recent related minimum experience. Or an equivalent combination of education, training and experience.
- Class 5 Driving License and Drivers Abstract
- Current CPR C and First Aid Certificates.
- Naloxone certificate or willing to take training.
- Vulnerable sector criminal record check.
- Class 5 Driving License

Applications will be accepted until **5:00pm on Thursday, February 12, 2026**. While we thank all candidates for their interest, only those selected for an interview will be contacted. No telephone inquiries please. Please apply directly to hr@anndavis.org and reference WCON0226 in the subject line.

STATEMENT OF DIVERSITY

The Ann Davis Transition Society, as an award winning and leading non-profit organization, respects diversity and fosters social inclusion. We strive to deliver inclusive service, affirming the dignity of those we serve regardless of heritage (race, ethnicity, culture, nationality, linguistic origin, place of origin, citizenship, color, ancestry), education, beliefs, creed (religion, faith,



spirituality), gender, gender identity, age, sexual orientation, physical or mental health, physical or cognitive capabilities, socio-economic status and political belief.